













Alyse-Noël Hicks University of West Georgia NCUR Conference 2019





## **Presentation Overview**

- 1. Social Media Platforms Top 20 Around the World
- 2. Top 10 Marketing Platforms
  - a. How businesses/marketers use each platform
- 3. Top 5 Trends
  - a. Social media marketing trends
  - b. Content marketing trends
  - c. Ecommerce trends
  - d. Digital marketing trends
- 4. Social Media Marketing Events
- 5. Takeaways

# Top 20 Platforms Around the World (April 2018)

Facebook: 2,234 Whatsapp: 1,500

WeChat: 980

**Tumblr: 794** 

YouTube: 1,500

Facebook Messenger: 1,300

Instagram: 813

Sina Weibo: 392

Twitter: 330

**Skype: 300** 

Ozone: 563

Reddit: 330

Baidu Tieba: 300

LinkedIn: 260

QQ: 783

Viber: 260

Snapchat: 255 LINE: 203

Pinterest: 200

Telegram: 200

# Top 10 Platforms Businesses and Marketers Should Utilize



Twitter
Tumblr
Facebook Messenger

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## Which Platform is Best for What?

## Marketing/ Branding

- YouTube
- Instagram
- Pinterest
- Tumblr
- Twitter

# Connecting with Consumers/Businesses

- Facebook
- FacebookMessenger
- Skype
- LinkedIn

## **Publicity**

- YouTube
- Tumblr
- Facebook
- Twitter
- Instagram
- Pinterest

#### Facebook

- Connect with other marketers, businesses, and consumers using groups (through pictures, ads, videos, and creating events)
- Highlight business milestones and update audience
- Advertise using Facebook ads to build brand awareness and expand audience

## Youtube

- Advertise and educate consumers about company through video
- Expand consumer audience
- Engage with other business accounts

## How Businesses and Marketers Can Utilize Each Platform

## Facebook Messenger

- Create ads and events to engage participants
- Implement chatbots to deliver targeted content
- Tell your business' story

## Instagram

- Stream live video/Utilize Instagram stories
- Collaborate with other businesses and tag them
- Add call to action likes on content to drive engagement

#### Tumblr

- Advertise your business using ads
- Look at trending topics and find ways to implement them within your business
- Use as a business website

#### Twitter

- Retweet and mention other marketers and businesses to build social capital and cultivate credibility
- Integrate Twitter into your website to increase followers and online presence
- Use hashtags to expand audience

## Skype

- Broadcast content to a larger audience
- Conduct webinars that can be recorded and rewatched
- Promote stories about current consumers to increase interest

## LinkedIn

- Optimize company page for search
- Use rich media to increase company page engagement
- Sponsor best content

## Snapchat

- Use context cards to add extra information about your business
- Partner with other businesses to increase visibility and brand awareness
- Use ads that drive users to a call-to-action link

#### Pinterest

- Execute marketing strategy with CoSchedule to schedule and publish pins
- Sell products directly with buyable pins
- Track metrics

# **Most Important Marketing Trends**

Social Media Marketing

Content Marketing

• E-Commerce Marketing

Digital Marketing

# Top 5 Social Media Marketing Trends

• Cross-platform integration

Social listening

Storytelling

Timeliness

Employee Advocacy

# **Top 5 Content Marketing Trends**

User generated-content (UGC) Authenticity

Niche content

Ephemeral content

Multimedia content

# **Top 5 E-Commerce Marketing Trends**

Personalization

• Native social media selling

Mobile advertising

• Customer engagement

Influencer marketing

# **Top 5 Digital Marketing Trends**

Virtual and Augmented reality

Automation

Adwords and SEO

Artificial intelligence

• Live video

## **Professional Events Marketers Should Attend**

#### Conferences

- Midwest Digital Marketing Conference: April 15-18, 2019
  - Largest digital marketing conference in the Midwest

#### Seminars

Social Media Advertising Seminars: April 18 and 25, 2019

#### Summits

- o Social Media Strategies Summit: March 19-21, 2019 Anaheim, California
  - The #1 social media marketing event for senior-level marketing professionals

#### Webinars

The Science of Social Media: The Largest Online Marketing Seminar Ever

### Workshops:

Social Media for Business: April 17, 2019

# Top 5 Reasons Marketers Attend These Events

- 1. Network with other marketers and businesses in their industry
- 2. Learn how to determine where, what, and how often to post on social media platforms
- 3. Understand how to use social media to build brand recognition, market themselves, and attract followers, increasing traffic to their content
- 4. Learn new ideas, tactics, and strategies to grow their audience, increase engagement
- 5. Understand how to use social media to attract followers that reflect your target audience

# 5 Key Takeaways

- 1. Social media is here to stay, so familiarize yourself with platforms
- 2. Content is king
- 3. Stay updated on industry trends, as they're constantly changing
- 4. Take advantage of SEO to increase brand awareness
- 5. Attend events to familiarize yourself with new knowledge

# THANK YOU!